# ASSAM CANCER CARE FOUNDATION (ACCF)

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## SIX MONTHS RATE CONTRACT OF DESKTOPS, FIREWALL, NETWORK SWITCHES, PHONES, BARCODE SCANNERS and SERVERS
### Ref: ACCF/IT ITEMS/21-22/29 Date 27.10.21

## Corrigendum-1

**Date: 22.11.2021**

**Bid submission date extension:**

| Sl. No | Tender Clause No. | Existing Terms | Amendment |
|---|---|---|---|
| 1. | Closing Date & Time for Receipt of Bids. | 24/11/2021 at 3.00 PM | 5/12/2021 at 3.00 PM |
| 2. | Technical Bids Opening. | 24/11/2021 at 5.00 PM | 5/12/2021 at 5.00 PM |

**Other Amendment /Clarification are mentioned below:**

| Sr. No. | Clause No/ Query Ref | Clause as per RFP | Query | Amendment/Query Resolution |
|---|---|---|---|---|
| 1 | Page No: 17, Item No: 1 High end Desktop /Processor | Intel i5, 10th or 11thGen. >=3.6GHz, 8 Cores, 16MB Cache | Request you to make specification as per Intel standard as mentioned below: Intel i5 10th Gen (base frequency should be 2.9Ghz or more), 6 Core (min) or more, 6MB (min) Cache Or Intel i5 11th Gen (base frequency should be 2.6Ghz or more), 6 Core (min) or more, 6MB (min) Cache | i5 10th Generation or above, 3.1 GHz or more, 6 core or more, 12mb cache or more |
| 2 | Page No: 17, Item No: 1 High end Desktop /Storage | HDD >=500GB, 7200 RPM | As on date 500GB is not available with all reputed OEM, request you to make standard as per all OEM will be 1TB or more 5400/7200 RPM | It should be read as - >= 512 GB SSD NVMe or more |
| 3 | Page No: 17, Item No: 1 High end Desktop /Ports/Slots | Slots: PS/2 port for mouse & Keyboard | Request you to make it USB upgrade technology, maximum OEM has option out for PS2 connectivity. | PS/2 slots requirements deleted. |

| Sr. No. | Clause No/ Query Ref | Clause as per RFP | Query | Amendment/Query Resolution |
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| 4 | Page No: 17, Item No: 2 Normal Configuration Desktop | Processor: Intel i3, 10th or 11thGen, >=2.9GHz, 8 Cores, 16MB Cache | Request you to make specification as per Intel standard as mentioned below: Intel i3 10th Gen (base frequency should be 1.8Ghz or more), 4 Core (min) or more, 4MB (min) Cache Or Intel i3 11th Gen (base frequency should be 2.0Ghz or more), 6 Core (min) or more, 6MB (min) Cache | i3 10th Generation or more, 3.6 ghz or more, 4core or more, 6mb cache or more |
| 7 | Page No: 18, Item No: 3 Security Firewall | | Subscription/ Warranty Support for Security Firewall Not mentioned in RFP – Suggest to mentioned subscription license should 1 or 3 Year as per requirements | UTM/Firewall Subscription should be 3 Years from Date of Activation |
| 8 | Page No: 18, Item No: 3 Security Firewall | | Nos of Interface port not available Not mentioned in RFP – Suggest to mentioned at least 4Nos of gigabit Ethernet Port (min) or more | Nos. of Gigabit Ethernet port should be 4 (four) or more for DMZ, LAN, WAN, etc |
| 9 | Page No: 18, Item No: 3 Security Firewall | | Product testing/POC before result declaration Request you to add product POC before result declaration so that customer can test the supplied products as per the requirements | Proof of concept (POC): During Technical evaluations Prior to Price bid open, Bidder will need to do POC at customer premises and during POC if found product is not complying with our requirement than authorities fill right to reject the bid during technical evaluations. |
| 10 | Page No 2 & 15: 2. Key Information & PART-I: ITEM, QUANTITY | Network Switches 24 & 48 port, 48 Port PoE Qty 100 | Total quantity is mentioned as100Nos.We are requesting you, if possible, please specify how many quantities are required under each category. i.e.,24 Port, 48 port & 48 port PoE | 1).24 Port-20 Nos.2).48 port-51 Nos 3).48 port PoE-29 Nos. |

| Sr. No. | Clause No/ Query Ref | Clause as per RFP | Query | Amendment/Query Resolution |
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| 11 | Page No 19: Item No. 4: Network Switches | | In the BoQ section, three categories of the switches are mentioned (24 Port,48Port & 48Port PoE).But specification of two category of switches are given (Core switch & 48Port switch). Kindly remove the core switch specification & include the specifications of 24 port & 48 port PoE switches. We are suggesting generic specifications of 24 Port non-PoE gigabit managed switch& 48 Port Gigabit PoE switches for your reference. | **48 Port PoE+ Layer 2 Switch :**1 Access Switch should have 48 ports of 100/1000 PoE+(802.3 at) RJ45 and minimum 2 ports of 10G (2 SFP+ for uplink). 2 The Access switch should support min VLANs.3 The Access Switch should support minimum stacking up to 4 units. Cost of the stacking modules/Ports should be included.4 The Access Switches should support link aggregation across the stack.5 The connected servers or switches should be attached using standard LACP for automatic load balancing and high availability.6 The Access Switch should support full Layer 2 features like STP, RSTP, MSTP, LAG, LACP, ACL, QoS.7 The Access Switch should support basic L3 features like IPv4 & IPv6 static routing.8 The Access Switch should support IPv6 management features like IPv6 ping, IPv6 trace route, IPv6 Telnet, IPv6 TACACS, IPv6 DNS, and IPv6 RADIUS.9 PoE power budget should be min. 740 Watt. |
| | | | | **24 Port Layer 2 Switch :**1 Access Switch should have 24 ports of 100/1000 RJ45 and minimum 2 ports of 10G (2 SFP+ for uplink).2 The Access switch should support VLANs.3 The Access Switch should support minimum stacking up to 4 units. Cost of the stacking modules/Ports should be included.4 The Access Switches should support link aggregation across the stack.5 The connected servers or switches should be attached using standard LACP for automatic load balancing and high availability.6 The Access Switch should support full Layer 2 features like STP, RSTP, MSTP, LAG, LACP, ACL, QoS.7 The Access Switch should support basic L2 features like IPv4 & IPv6 static routing.8 The Access |

| Sr. No. | Clause No/ Query Ref | Clause as per RFP | Query | Amendment/Query Resolution |
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| | | | | Switch should support IPv6 management features like IPv6 ping, IPv6 trace route, IPv6 Telnet, IPv6 TACACS, IPv6 DNS, and IPv6 RADIUS. |
| 12 | Page No 19: Item No. 4: Network Switches | Core Switch should have minimum 24 ports of 40G QSFP and min 24 Ports 10G | This type of port configuration is generally available in high end, very expensive, chassis switches. | No change |
| 13 | Page No 19: Item No. 4: Network Switches | SFP+ wire speed from day 1. Should support 100 G. | Requesting you to kindly remove the Core Switch specification. If Layer-3 core switch is required, we can suggest you generic specification fixed port switch having 10G SFP+ ports and 40G QSFP uplink ports. | Required access Switch should have 48 ports of 100/1000 RJ45 and minimum 2 ports of 10G (2 SFP+ for uplink). |
| 14 | Page No 19: Specifications and Configurations (48 Port Layer 2 Switch) | Access Switch should have 48 ports of 100/1000 RJ45 and minimum 2 ports of 10G (2 SFP+ for uplink) | Please clarify whether 2nos. Of SFP+ transceivers need to be included in the switch. If yes than please specify single mode or multimode transceivers are required. | Access Switch should have 48 ports of 100/1000 RJ45 and minimum 2 ports of 10G (2 SFP+ for uplink, Multimode) |
| 15 | Page No 20: Specifications and Configurations (48 Port Layer 2 Switch) | The Access Switch should support IPv6 management features like IPv6 ping, IPv6 trace route, IPv6 Telnet, IPv6 TACACS, IPv6 DNS, and IPv6 RADIUS. | 1. Requesting you to kindly remove IPv6 TACACS protocol which is a very legacy protocol & no more being used & configured in the network. 2. We are also requesting you, instead of mentioning IPv6 support for individual protocol, we are requesting you to kindly mention 'IPv4& IPv6 Dual Stack Support' | Read as:- it should be read as The Access Switch should support IPv4& IPv6 Dual Stack Support. |

| Sr. No. | Clause No/ Query Ref | Clause as per RFP | Query | Amendment/Query Resolution |
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| 16 | Page No 20: Specifications and Configurations (48 Port Layer 2 Switch) | 48 Port PoE+ Switch & 24Port L2 Access Switch Specification | Specs not available. | **24 Port Layer 2 Switch** :1 Access Switch should have 24 ports of 100/1000 RJ45 and minimum 2 ports of 10G (2 SFP+ for uplink).2 The Access switch should support VLANs.3 The Access Switch should support minimum stacking up to 4 units. Cost of the stacking modules/Ports should be included.4 The Access Switches should support link aggregation across the stack.5 The connected servers or switches should be attached using standard LACP for automatic load balancing and high availability.6 The Access Switch should support full Layer 2 features like STP, RSTP, MSTP, LAG, LACP, ACL, QoS.7 The Access Switch should support basic L2 features like IPv4 & IPv6 static routing.8 The Access Switch should support IPv6 management features like IPv6 ping, IPv6 trace route, IPv6 Telnet, IPv6 TACACS, IPv6 DNS, and IPv6 RADIUS. |
| 17 | Page No 20: Specifications and Configurations (48 Port Layer 2 Switch) | 48 Port PoE+ Switch & 24Port L2 Access Switch Specification | | **48 Port PoE+ Layer 2 Switch :**1 Access Switch should have 48 ports of 100/1000 PoE+(802.3 at) RJ45 and minimum 2 ports of 10G (2 SFP+ for uplink). 2 The Access switch should support min VLANs.3 The Access Switch should support minimum stacking up to 4 units. Cost of the stacking modules/Ports should be included.4 The Access Switches should support link aggregation across the stack.5 The connected servers or switches should be attached using standard LACP for automatic load balancing and high availability.6 The Access Switch should support full Layer 2 features like STP, RSTP, MSTP, LAG, LACP, ACL, QoS.7 The Access Switch should support basic L3 features like IPv4 & IPv6 static routing.8 The Access Switch should support IPv6 management |

| Sr. No. | Clause No/ Query Ref | Clause as per RFP | Query | Amendment/Query Resolution |
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| | | | | features like IPv6 ping, IPv6 trace route, IPv6 Telnet, IPv6 TACACS, IPv6 DNS, and IPv6 RADIUS.9 PoE power budget should be min. 740 Watt. |
| 18 | | Exact Qty for which Ports/model for All required Switch not available in Financial Bid | request you to add the exact qty for all required Switch so that L1 can finalized accordingly | 1).24 Port-20 Nos.2).48 port-51 Nos 3).48 port PoE-29 Nos. |
| 18 | Page No: 20 Item No7: Server | As per RFP, Server specification is general specification, so any local OEM can submitted their offer which hamper Service support during warranty period | Request you to add following clause so that top reputed OEM can submitted their offer: 1. The OEM should have a Service center in North East for more than 10 years. 2. The Market position of the OEM's participating for this bid should be in the top 3 vendors list as per the IDC reports. 3. OEM Should have continuous, proactive health monitoring and recording of required system parameters as well as diagnostic telemetry data on a 24x7 basis. | OEM should have service centres in all major towns of Assam. |
| 19 | | Licensed Microsoft windows Server Standard 2019 OS. Server should support Microsoft Window Server, Enterprise Linux, VMWare etc. | Request you to asked Bidder's to supplied Paper license in the name of Customer along with Server, so that Non-Genuine product will not be quoted by any of the bidders | Preinstalled OEM Microsoft windows Server Standard 2019 OS. Declaration regarding supply of Genuine OS to be submitted in OEM Letterhead.

Server should support Microsoft Window Server, Enterprise Linux, VMWare etc. |
| 20 | Page No: 20 Item No: 6 Phone | Digital & Analog Phone Quantity not mentioned including EPBAX make/Model | The requirement can quote, but in Digital Phone need EPBAX make/model so that accordingly Bidders can quote Digital make with price. Secondly request you to mention the exact Qty for both the products & warranty support. | Digital & Analog phone qty shall be finalized only after the financial bid evaluation. The client can opt. for either digital or analog or both. |
| 21 | Page No: 20 Item No: 5 | End Point Security | Subscription for the year not mentioned – whether it should be 1 Year or 3 Years? | 3 years |

| Sr. No. | Clause No/ Query Ref | Clause as per RFP | Query | Amendment/Query Resolution |
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| 22 | - | - | In cyber security domain Make in India product is preferable as per government directive. | Bidder matching technical requirement shall be qualified subject to tender eligibility. |
| 23 | - | - | Local technical OEM support centre and OEM engineer must be there at Guwahati(Local OEM office and direct OEM support engineer under OEM payroll). | Local OEM support is required in major towns of Assam. |
| 24 | - | - | Herewith we would like to inform you that we M/S Next World is a startup entrepreneur (MSME Registered) that started in the month of May'20 with an approx. turnover of Rs. 20 Lakh in FY 20-21 (Audit yet not filed, it's on process). Since we started, we have supplied Quick Heal Seqrite EPS and UTM to many renowned institutions and successfully installed them there. These institutions belong to Healthcare, Media House, Universities, Colleges and Govt Institutions, where your organization is also a part of this.Earlier, we received PO from ACCF for 60 nos. of Seqrite Endpoint Security (EPS) TOTAL for ACCF Office of value Rs 99120/-.through the reference no. ACCF/EPS/IT_dept/ACCF_Office/20-21/190117 Date: 8th Oct 2020 (soft copy attached) that we installed within the decided timeframe.Our portfolio for Seqrite Endpoint Security (EPS) and UTM are ACCF, Excel Care Hospitals, Marwari Maternity, Sainik School, Nagaland University, Assam Down Town University, News Live, Pratidin Times, Nagarik Samabay Bank, Shankardev Netralaya, GNRC Hospital, Oja Hyundai and many more renowned prestigious organizations . (PO can be produce on demand)So, we would like to request you to give us an opportunity or suggestion to participate in the said bid considering our last track record with your organization. Please feel free to call if you have any concerns. Waiting for your valuable reply. | Any prospective bidder can participate in the tender subject to fulfillment of tender eligibility criteria. |

| Sr. No. | Clause No/ Query Ref | Clause as per RFP | Query | Amendment/Query Resolution |
|---------|----------------------|-------------------|-------|----------------------------|
| 25 | Page 2/Point no.2 | Key Information | there is no quantity mentioned against Core Switch where as in Page no.19, item no.4, the specification of Core switch is mentioned. Also, , the quantity of core switch is not mentioned. Only the total quantity of network switches 24 & 48 port, 48-port PoE is mentioned as 100 nos. Request : we are requesting you to kindly remove the specification of Core switch from tender specification and please specify the tentative quantity break-up for 24-port switch, 48-port switch and 48-port PoE switch. | 1).24 Port-20 Nos.2).48 port-51 Nos 3).48 port PoE-29 Nos. |
| 26 | Page 19/ Point 4 | Network Switches | At Page no.19, item no.4, the specification of Network switches (Core switch and 48-port switch) has been mentioned. The specification of Core Switch mentioned is very high end, expensive and futuristic. Chassis based Switch will be able to meet the specification. Alternatively, fixed port feature rich layer-3 switch can be used to act as core switch without compromising on performance.  Request : We are suggesting generic specification for the Core switch, 24-port switch, 48-port switch and 48-port PoE switch for your kind reference and acceptance. | 1).24 Port-20 Nos.2).48 port-51 Nos 3).48 port PoE-29 Nos. |
| 27 | Page 17/ Point 1 | a) Intel i5, 10th or 11th Gen. >=3.6GHz, 8 Cores, 16MB Cache b) RAM Expandable up to 16 GB c) PS/2 port for mouse & KeyBoard d) USB Keyboard and Mouse (both from same OEM) PS/2 | a)Intel i5, 10th or 11th Gen. >=2.9GHz, 6 Cores, 12MB Cache b)RAM Expandable up to 64GB c)USB Keyboard and Mouse (both from same OEM) d)USB Keyboard and Mouse (both from same OEM) e)Please add OEM criteria: OEM must have 10 years presence in india and OEM must have fall under top 3 manufacturer in the IDC Desktop shipment.a)In Core™ i5 Processors maximum core is 6 b)For redundancy minimum 4 DIMM Slot required c) PS2 ports are obsolete and PS2 KB/Mouse are no longer used. d)Please remove PS/2 | i5 10th or above, 3.1 GHz or more, 6core or more, 12mb cache or more |

| Sr. No. | Clause No/ Query Ref | Clause as per RFP | Query | Amendment/Query Resolution |
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| 28 | Page 17/ Point 2 | a)Intel i3, 10th or 11th Gen, >=2.9GHz, 8 Cores, 16MB Cache<br>b) RAM Expandable up to 8 GB<br>c)PS/2 port for mouse & KeyBoard<br>d) USB Keyboard and Mouse (both from same OEM) PS/2 | a) Intel i3, 10th or 11th Gen, >=3.6GHz, 4 Cores, 6MB Cache<br>b) RAM Expandable up to 64GB<br>c) USB Keyboard and Mouse (both from same OEM)<br>d) USB Keyboard and Mouse (both from same OEM)<br>Please add OEM criteria : OEM must have 10 years presence in india and OEM must have fall under top 3 manufacturer in the IDC Desktop shipment.a) Intel Core™ i3 Processors maximum core is 4.<br>b)For redundancy minimum 4 DIMM Slot required<br>c)PS2 ports are obsolete and PS2 KB/Mouse are no longer used.<br>d)Please remove PS/2 | i3 10thGeneration or more, 3.6 ghz or more, 4core or more, 6mb cache or more |

| Sr. No. | Clause No/ Query Ref | Clause as per RFP | Query | Amendment/Query Resolution |
|---|---|---|---|---|
| 29 | Page 18/ Point 3 | Security Firewall | Request to Add followings Points a)Proposed solution should come from firewall appliance family which has more than 10 years of ICSA labs certification b)OEM should be ISO 9001-2015 & ISO 27001:2013 Certified c)Proposed solution should be made in India with 65% local content. d)Should atleast have one of the IT Security Certifications out of below while bidding, On Indian Standard, Request to Add followings Points a)Proposed solution should come from firewall appliance family which has more than 10 years of ICSA labs certification b)OEM should be ISO 9001-2015 & ISO 27001:2013 Certified c)Proposed solution should be made in India with 65% local content. d)Should atleast have one of the IT Security Certifications out of below while bidding, On Indian Standard, IC3S, Common Criteria (provided by STQC in India, refer : https://stqc.gov.in/common-criteria-certification-0 ) or Alternatively  from International equivalents,  NDPP or NSS or ICSALabs, atleast one of them should be provided while bidding. e)Proof of concept(POC): During Technical evaluations  Prior to Price bid open, Bidder will need to do 7-15 Days POC; POC will be at our premises and during POC if found product is not complying with our requirement than authorities fill right to reject the bid during technical evaluations f) Bidder should have local present with in 300km radius from installation location; since from least 5 Years; Necessary document like last 5 Years Trade License need to be submitted during bid. For better product and Service. | (a) UTM/Firewall Subscription should be 3 Years from Date of Activation; (b) Proof of concept(POC): During Technical evaluations Prior to Price bid open, Bidder will need to do POC at customer premises and during POC if found product is not complying with our requirement than authorities fill right to reject the bid during technical evaluations; (c) OEM should be certified ISO 9001, 27001, ICSA, NDPP or NSS; (d) Nos. of Gigabit Ethernet port should be 4 (four) or more for DMZ, LAN, WAN, etc |

| Sr. No. | Clause No/ Query Ref | Clause as per RFP | Query | Amendment/Query Resolution |
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| 30 | Page 20/ Point 7 | Rack Server/Market position | Market position: The OEM of the quoted server should be in the leader quadrant of the last two Reports of Gartner Magic quadrant of modular server. | OEM of Server should have 1. The OEM should have a Service center in North East for more than 10 years. 2. The Market position of the OEM's participating for this bid should be in the top 3 vendors list as per the IDC reports. 3. OEM Should have continuous, proactive health monitoring and recording of required system parameters as well as diagnostic telemetry data on a 24x7 basis. Bidder's has to submit license copy certified by Microsoft for Windows Server Standard 2019 OS along with Server |
| 31 | Page 6/Section II point 2(E) | No Bid will be considered for acceptance unless the prescribed Tender Fee and EMD amounts in the prescribed manner and form is submitted along with the Technical Bid within the stipulated time by the Bidder. | NSIC and MSME bidders will be exempted from EMD | No change as per tender norms. |
| 32 | Page 16/PART-III: DELIVERY TERMS & CONDITIONS/Point4 | Within 30 days from the date of issue of Rate Contract /work Order for IT Items. | Delivery Period Within 60 days from the date of issue of Rate Contract /work Order for IT Items. | Replaced as: Within 45 days from the date of issue of Rate Contract /work Order for IT Items. |
| 33 | Page 6/Section II point 2(E) | No Bid will be considered for acceptance unless the prescribed Tender Fee and EMD amounts in the prescribed manner and form is submitted along with the Technical Bid within the stipulated time by the Bidder. | We are interested to participate the above mentioned tender, where there is an EMD for List of Items. As per the Office Memorandum issued by Govt. of India on 12-11-2020, there should not be any provision of Bid Security in tenders till 31.12.2021. Also we are an NSIC/MSME certified company. (Attached is our certificates for your perusal). We therefore request you to kindly acknowledge exemption from EMD for us to participate the tender. | No change as per tender norms. |
| 34 | Page 20/Item No. 5: | Seqrite End Point Security (Cloud) | Clarification Sought kindly consider all reputed brand like TrendMicro and Sophos. | No change |

| Sr. No. | Clause No/ Query Ref | Clause as per RFP | Query | Amendment/Query Resolution |
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| 35 | Page 19/ Item No. 4 | Switch should support CLI, SSHv2, telnet for management | Request to please change this as "Switch should support CLI, SSHv2 or telnet for management".SSHv2 is more secure and widely used protocol. Request to please change for wider OEM specification.1)The OEM should have a Service center in North East for more than 10 years.<br>2)The Market position of the OEM's participating for this bid should be in the top 3 vendors list as per the IDC reports.<br>3)Quoted products/ OEM should be leader in Gartner's Magic Quadrant (Server, Storage/Wired, Wireless) in last 5 years. | Replaced as: Switch should support CLI and SSHv2 for switch management |
| 36 | Page 19/ Item No. 4 | Layer 2 Switch | There is no other switch specification like 24 port, only 48 Port is available .Requesting the clarity.1) The OEM should have a Service center in North East for more than 10 years.<br>2)The Market position of the OEM's participating for this bid should be in the top 3 vendors list as per the IDC reports.<br>3)Quoted products/ OEM should be leader in Gartner's Magic Quadrant (Server, Storage/Wired, Wireless) in last 5 years. | Pls refer above. Specifications provided. |
| 37 | Page 18/ Item No.3 | Security Firewall | in UTM technical spec there is no mention about UTM throughput and minimum no of sessions per second as due to that any OEM can quote a entry level machine which may not match your requirement. | UTM throughput and minimum no of sessions per second REQUIRED |

Rest of tender terms and conditions remain same.

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(Head Procurement)