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REQUEST FOR PROPOSAL (RFP)

Supply & installation of "Nurse call system" at newly constructed Diphu Cancer Care hospital

Tender Ref No.: ACCF/NCS/2023-24/77 Date:11/03/2024

CORRIGENDUM-2

Date: 04-04-2024

Pre bid queries and resolution:

S No	Category	Tender Terms	Tender Details	Query	Clarifications/Amendment
1	Item Specification	BOQ S.No:1	Nurse Station Controller Unit (Nurse Station Sector hub with Data Converting Engine)Supply, Installation, Testing & Commissioning of VDE/ CE CERTIFIED Sector hub with Power Supply/ Source with below features as minimum or higher to complete the system as required.- Connectivity for the all the Bed NCS units for Data/ PowerSignal Transfer- Connectivity for Floor Hubs as required	we don't required data converting engine for nurse station in our system. we required POE port for each nurse station display. Please confirm whether the POE port will be provided from customer end.	ACCF will only provide power supply and all other things to be provided and executed by the selected vendor including trench work. Given the IP-based system, we have included individual floor switches in the BOQ, in addition to the main server switch at the Central monitoring system. To utilize this feature, your individual nurse station must be equipped with PoE capability, allowing seamless integration into the Central system.
2	Item Specification	BOQ S.No:2	Nurse Station Display (up to 32 Beds) Display Unit with Displaying Software(Monitor)Supply, Installation, Testing & Commissioning of VDE/CE CERTIFIED Nurse Station Display	In our system we have nurse station with 10 inch display with buzzer	Nurse Station Display (up to 32 Beds) Display Unit with Displaying Software(Monitor)Supply, Installation, Testing & Commissioning of VDE/CE CERTIFIED Nurse Station Display

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			with below features as minimum or higher to complete the system as required.- 14 inch LCD colour Display WITH VOICE ANNOUNCEMENT /BUZZER - Support Broadcast Messaging-Status Monitoring for Bead Head Units, Dome Lightsetc.- HDMI connectivity for the display unit with Easy Standard connectivity.		with below features as minimum or higher to complete the system as required.- 10 inch or higher LCD colour Display WITH VOICE ANNOUNCEMENT /BUZZER - Support Broadcast Messaging-Status Monitoring for Bead Head Units, Dome Lightsetc.- HDMI connectivity for the display unit with Easy Standard connectivity.
3	Item Specification	BOQ S.No:3	Nurse Station Display (up to 10 Beds) Display Unit with Displaying Software(Monitor)Supply, Installation, Testing & Commissioning of VDE/CE CERTIFIED Nurse Station Display with below features as minimum or higher to complete the system as required.- 11" Plug n Play in multicolour graphical hi bright LED display. Displays patient calls from Rooms, Bed Head Units and toilet Pull Cords with customizable room/bed numbers and graphically represents the nature of the call with corresponding colour codes, room/bed numbers & Announcement.	In our system we have nurse station with 10 inch display with buzzer	Nurse Station Display (up to 10 Beds) Display Unit with Displaying Software(Monitor)Supply, Installation, Testing & Commissioning of VDE/CE CERTIFIED Nurse Station Display with below features as minimum or higher to complete the system as required.- 10" or higher Plug n Play in multicolour graphical hi bright LED/LCD display. Displays patient calls from Rooms, Bed Head Units and toilet Pull Cords with customizable room/bed numbers and graphically represents the nature of the call with corresponding colour codes, room/bed numbers & Announcement.
4	Item Specification	BOQ S.No:6	Toilet Acknowledge Button for ward areas and shared rooms. Toilet Presence marking Button module with back box.	the presence and cancel button for toilet pull cord is included within the device	Pull cord and acknowledge modules should be separate

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5	Item Specification	BOQ S.No:8	Floor Hub Unit \Supply, Installation, Testing & Commissioning of VDE/CE CERTIFIED Floor Hub with Power Supply/ Source with below features as minimum or higher to complete the system as required.- Connectivity for the all the Bed NCS units for Data/ Power Signal Transfer between Sector Hubs- Connectivity for the Master Hub as required	we required 6 number of zone controller to control all the devices. We will require 6 port of Lan port from the switch. please confirm whether the 6 no of port will be supplied from customer.	Quantity reduction is not possible at this stage, as requirements may vary from one vendor to another. Any adjustments needed during execution will be made based on the shop drawings, and decisions will be taken accordingly.
6	Item Specification	BOQ S.No:9	Ethernet Hub Supply, Installation, Testing & Commissioning of VDE/CE CERTIFIED Management Centre Server with PC for Nurse Call System for uploading the firmware and the system configuration, for operating interfaces to foreign systems, logging of all system events, central location for system configuration and remote maintenance as per VDE 0834. - Intel Xeon 3.2GHz or similar- 2 GB RAM, 1 x 500GB HDD- 1 x DVD, 2 x Gbit LAN Ethernet RJ45- 1 x serial connection RS232 and 2 x USBV3.0- 1 x PCI or 1 x PICE socket, support for SUSE Linux enterprise Server from V10.1	m 30 server will be supplied by us and will be placed in IT rack room with a single port from the switch	The computer, connected via Ethernet to the master switch, will be positioned in the Nursing Superintendent's room. To safeguard it from dust, it's advisable to utilize individual enclosures for both the floor hub switch and the master hub switch.

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7	Eligibility criteria	Authorized Distributors/Dealer Should have supplied Nurse call system of the same make to at least 3 different hospitals during last three years i.e, after January'2021 The purchase order copies in support. Purchase order issued after June'2020 will only be considered (As per Format T9–Item-wise).	(iii) Should have supplied Nurse call system of the same make to at least 3 different hospitals during last three years i.e, after January'2021 The purchase order copies in support. Purchase order issued after June'2020 will only be considered (As per Format T9–Item-wise). Regarding point (iii) of the tender requirements, we would like to request your consideration in accepting the submission of order copies placed in favor of our OEM.	of the tender requirements, we would like to request your consideration in accepting the submission of order copies placed in favor of our OEM.	No change. Bidder has to prove past performance experience with orders issued to them.
8	Certification	Specification	VDE/ CE CERTIFIED	Only CE mark should not acceptable as it is OEM self-conformity. Required necessary 3 rd part test certificate as mentioned in the guidelines. As mentioned in the guidelines, the Nurse Call system is the utmost important life-saving service in an emergency, so the system must meet the specific guidelines VDE0834/ UL & provide the necessary test certificate with good workmanship to ensure product quality, trouble-free	VDE0834/UL is accepted however for wider competition CE/VD/UL issued for nurse call system is acceptable. Certificate shall be in english language.

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				and smooth operation of the nurse call system.	
9	Item quantity	BOQ S.No:1	Nurse Station Controller Unit (Nurse Station Sector hub with Data Converting Engine)Supply, Installation, Testing & Commissioning of VDE/ CE CERTIFIED Sector hub with Power Supply/ Source with below features as minimum or higher to complete the system as required.- Connectivity for the all the Bed NCS units for Data/ PowerSignal Transfer- Connectivity for Floor Hubs as required	Nurse Station Controller Unit BOQ Line-item No.: Quantity mentioned in the BOQ is very high as per our system considerations there is substantial reduction in quantity. Kindly allow us to do the value engineering to optimize on the cost.	Quantity change is not acceptable at this stage, as requirements may vary from one vendor to another. Any adjustments needed during execution will be made based on the shop drawings, and decisions will be taken accordingly.
10	Item quantity	BOQ S.No:2	Door Indication Unit Supply, Installation, Testing & Commissioning of VDE/CE CERTIFIED IP Addressed uniformly illuminated ultra-bright indication unit with smooth and bright minimum 5 colour Lighting Module with backbox, life expectancy of 1 million operations. an auto fault detachment feature for smooth operation in case 1 module gets faulty.	Floor Hub Unit BOQ Line-item No. 8: Quantity mentioned in the BOQ is very high as per our system considerations there is substantial reduction in quantity. Kindly allow us to do the value engineering to optimize on the cost.	Quantity change is not acceptable at this stage, as requirements may vary from one vendor to another. Any adjustments needed during execution will be made based on the shop drawings, and decisions will be taken accordingly.

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11	Item Specification	BOQ S.No: 5 & 6	Pull Cord Unit and Toilet Acknowledge Button	BOQ Line-item No. 5&6 can be combined with single product which has both pull cord for generating the call and acknowledge button for call cancel.	Pull cord and cancel modules should be separate

Other terms and conditions of tender remain the same.

Approved by

COO, ACCF