ASSAM CANCER CARE FOUNDATION (ACCF)

3rd floor, V.K. Trade Centre, G.S. Road, Opp. Down-town Hospital,

Guwahati – 781022, Assam Ph: +91-90852 02020

E: procurement@accf.in |W: www.assamcancercarefoundation.org

<hr>

REQUEST FOR PROPOSAL (RFP)

SUPPLY & INSTALLATION OF "NURSE CALL SYSTEM" AT DHUBRI, NALBARI, NAGAON, SIVASAGAR, TINSUKIA & GOLAGHAT CANCER CARE HOSPITAL,ASSAM CANCER CARE FOUNDATION.

Tender Ref No. RFP No: ACCF/NCS/25-26/101 Date:02/05/2025

CORRIGENDUM-1   **Date: 13-05-2025**

Query Resolution

No	Tender term no and pg. no	Tender terms	Changes / amendment / clarification required	ACCF Clarification / Amendment
1	SECTION-III 3. Tender Details 13 Payment Timeline Page No- 25	70% Payment shall be released against successful delivery. 30% shall be released on successful installation and final acceptance certificate from the user/Site Engineer/BME	**Requesting to amend:** 70% Payment shall be released against successful delivery. 20% shall be released on successful installation 10 % on final acceptance certificate from the user/Site Engineer/BME	No change
2	SECTION V 5 Eligibility Criteria 5.1. Pre-qualification of Bidders:	(vi) Should have an average annual turnover(Manufacturers/Importer) of **Rs. 1.5 Crores** or more in the last three (3) financial years certified by the Chartered Accountant as per the format at Format T8.	**Requesting to amend -** (v)Should have supplied Nurse call system to at least **3 different hospitals** during last three years i.e., after January'2022 The purchase order copies in support. Purchase order issued after June'2021 will only be considered	No change
3	SECTION V 5 Eligibility Criteria 5.1. Pre-qualification of Bidders:	(v)Should have supplied Nurse call system to at least **5 different hospitals** during last three years i.e., after January'2022 The purchase order copies in support. Purchase order issued after June'2021 will only be considered (As per Format T9– Item-wise).	**Requesting to amend -** (v)Should have supplied Nurse call system to at least **3 different hospitals** during last three years i.e., after January'2022 The purchase order copies in support. Purchase order issued after June'2021 will only be considered (As per Format T9– Item-wise).	No change

No	Tender term no and pg. no	Tender terms	Changes / amendment / clarification required	ACCF Clarification / Amendment
4	4.2 Technical Specifications(Dhubri): xi. Central Monitoring Software Page No-38	This software should facilitate the management and monitoring of calls through a serial bus, displaying them on an LCD screen via receivers in each nursing station.	5 Nursing stations in a centre. Around 60 nos of total units like Bed Units, Pull units, Door units are in a centre. So all 60 units need to be displayed in a LCD screen as per Nurse station. Please amend LCD screen Size with specification.	No location wise, ward wise , display need to be installed. Kindly refer BoQ
5	4.2 Technical Specifications(Dhubri): xi. Central Monitoring Software Page No-38	1. Users can effortlessly add an unlimited number of hospitals with hardware support.	Is there any connectivity like Optical Fiber or Cloud based system in between hospitals? Please mention.	Bidder has to install Cat 6 cable.
6	4.2 Technical Specifications(Dhubri): xi. Central Monitoring Software Page No-38	2. The software accommodates the addition of any number of nursing stations, each equipped with up to **24 rooms.**	As each nursing station has maximum 32 nos of unit. Limitation will be 32 nos of unitt.	No change
7	4.2 Technical Specifications(Dhubri): xi. Central Monitoring Software Page No-38	3. Users have the ability to simultaneously monitor **real-time data** from multiple nursing stations.	Real time Data will be **close to real time data**. As Linux OS is not Real time OS.	No change
8	4.2 Technical Specifications(Dhubri): xi. Central Monitoring Software Page No-38	6. Includes a call transferring feature: calls will be automatically redirected to the **nearest nursing station** if not attended to within a specific timeframe.	Nearest nursing station will be available from a mapping Nearest nursing station table.	Acceptable
9	4.2 Technical Specifications(Dhubri): xi. Central Monitoring Software Page No-38	8. It should have facility escalation of one nurse station to **adjacent nurse** station whenever respective nurse station not attendees	Adjacent nursing station will be available from a mapping adjacent nursing station table.	Acceptable
10	4.2 Technical Specifications xi. Central Monitoring Software Point No.7	a) Provides an SMS facility for sending notifications to designated numbers in case of emergency calls or call transfers. End units like SIM & Internet will be provided ACCF.	We also have a mobile app that provides notifications, which is better compared to SMS.	Acceptable
11	4.2 Technical Specifications(Nagaon, Sivasagar, Golaghat, Nalbari and Tinsukia): Point No.3. Bed Head Unit with Patient Handset	- Clear illumination colors, such as Red for Nurse Call, Green for system ready, Blue for Code Blue, and Orange for wait	We have button whenever button press red indicator will come	No change

No	Tender term no and pg. no	Tender terms	Changes / amendment / clarification required	ACCF Clarification / Amendment
11	4.2 Technical Specifications(Nagaon, Sivasagar, Golaghat, Nalbari and Tinsukia): Point No.3. Bed Head Unit with Patient Handset	- Clear illumination colors, such as Red for Nurse Call, Green for system ready, Blue for Code Blue, and Orange for wait	Code Blue is not available on handheld devices. If we enable it, there is a risk that patients might misuse it.	Code blue button shall be at Bed head panel

Sd/-
ACCF